

“Our Customers Always Come First”

We will:

- Listen to and understand the customer’s needs and expectations.
- Clearly define solutions that match the customer needs.
- Establish and comply with the return date of information.
- Educate the customer about our products and services.
- Follow up on all core business related activities.
- Manage customer expectations from initial enquiry to completion.
- Ensure that response time to customers, colleagues, and our supply chain will be within the same working day.
- Treat every customer, colleague and supply chain member with the same level of respect.
- Communicate in a concise, accurate, relevant and professional manner.
- Produce unambiguous documentation which is concise, accurate, professional and corporate.
- Take ownership of our own areas of responsibility.
- Escalate all disputes to your line manager within 24 hours and aim to resolve the issue within 30 days.
- All appreciate and understand that commercial awareness is everyone’s responsibility.

The company’s commitment to its employees is to support them with delivery and commit adequate resources to enable fulfilment of this charter.





“Our vision is to be the supplier of choice for warehouse and industrial identification, safety systems and associated products, offering clients a quality-driven, total solution via multi-channel procurement methods.”

Tony Gresty
Managing Director – Warehouse Partners



Labelling and Safety Solutions to reduce time and costs

Products available:

- Location labels, aisle markers and identification products
- RackNets™ safety netting and other safety netting products
- Warehouse safety products including safety signs right through to floor and line marking solutions
- Label holders to provide a range of ID solutions for shelving
- Load notice signs (SEMA signs)
- Machine guarding
- Mesh partitioning and security fencing



Call Us
01925 715761



Labelling and Safety Solutions

Warehouse Partners

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